

CENTREX DIALING INSTRUCTIONS

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Contents

EMERGENCIES	3
CALNET CENTREX SERVICE INFORMATION	4
TELECOMMUNICATIONS DEVICES FOR THE DEAF	6
TROUBLE REPORTING AND ESCALATION PROCEDURES	7
6 PORT STATION CONTROLLED CONFERENCE	8
BAKERSFIELD CENTREX.....	9
BERKELEY CENTREX	10
CHICO CENTREX.....	11
EUREKA CENTREX	12
FRESNO CENTREX.....	13
FRESNO CENTREX.....	14
IRVINE CENTREX	15
LONG BEACH CENTREX.....	16
LOS ANGELES CENTREX	17
MARYSVILLE CENTREX.....	18
FRESNO CENTREX	19
OAKLAND CENTREX	20
OROVILLE CENTREX	21
REDDING CENTREX	22
RIVERSIDE CENTREX	23
SACRAMENTO CENTREX.....	24
SACRAMENTO CITYWIDE CENTREX.....	25
SAN BERNARDINO CENTRANET.....	26
SAN DIEGO CENTREX.....	27
SAN DIEGO CENTREX.....	28
SAN DIEGO CENTREX.....	29
SAN FRANCISCO CENTREX.....	30
SAN FRANCISCO CENTREX.....	31

SAN JOSE CENTREX.....	32
SAN LUIS OBISPO CENTREX	33
SANTA ANA CENTREX.....	34
SANTA ROSA CENTREX	35
STOCKTON CENTREX	36
UKIAH CENTREX.....	37
VALLEJO CENTREX	38
WEST SACRAMENTO CENTREX.....	39

EMERGENCIES

**Only VITAL State Business Calls Are to Be Placed
During Emergency or Disaster Situations**

Fire



Law Enforcement



Medical



From Centrex or CentraNet, Call

9-9-1-1

From All Others, Call

9-1-1

**Do not hang up first. Verify that the information was received
and be ready to give additional information if requested.
Follow all instructions given to you.**

TDD emergency calls: Dial 9-1-1 and press the space bar until someone answers.

Notify Your Emergency Coordinator

**For *non-emergency* calls to the California Highway Patrol, consult this directory
for the closest office which will be available to serve you.**

CALNET CENTREX SERVICE INFORMATION

Centrex (and Centranet) services provided through the CALNET statewide contracts offer government agencies a business voice communications product provisioned over copper and fiber facilities. Centrex service is a central office based communications system equipped with primary station lines, capable of receiving direct in-dialed calls and direct out-dialed calls.

WHERE YOU CAN CALL ON CALNET Centrex Services . . .

All California locations can be reached using CALNET Centrex services. Locations may be reached by dialing a 10-Digit public number. In addition, Centrex offers the capability to place Interstate and International calls based on agency selected options.

TO CALL A 10-DIGIT PUBLIC NUMBER . . .

- Listen for Dial Tone
- Dial 1 + Area Code + 7-Digit Public Number

California Area Codes Map



TELECOMMUNICATIONS DEVICES FOR THE DEAF

For any questions regarding the Deaf and Disabled Telecommunications Program from a Centrex line call 9+1+800-806-1191 or go to <http://ddtp.cpuc.ca.gov/homepage.aspx>

TROUBLE REPORTING AND ESCALATION PROCEDURES

The California Major Account Center (CMAC) is the trouble-reporting center for the CALNET contract customers. The center is responsible for receiving customer reports and electronically relaying the reports to the groups responsible for resolution 24 hours a day, 365 days a year. The CMAC personnel can also escalate reports, as well as directly connect you to a supervisor.

The number to use for reporting trouble to AT&T is 800-303-0103.

Due to the complexity of the services we provide and your equipment, it is essential that you isolate trouble before reporting to AT&T. A few extra minutes to properly identify, isolate, and report a trouble can save hours in resolution time. Reporting the wrong trouble or circuit number may cause extended delays in our ability to deploy the appropriate work crew to repair the problem.

When you call in a report, please be ready to provide the following information to the CMAC (800-303-0103) personnel:

- Your name and call back telephone number
- Address location of the trouble
- Telephone number(s)/circuit number(s) in trouble
- Name of Provider of service (i.e. AT&T, MCI, and/or other LEC)
- Nature of the trouble condition
- What the circuit is used for
- Any access restrictions that may apply:
 - a. Hours building/room open for access
 - b. Building pass requirements
 - c. On site contact person and telephone number
- Request service restoration date and time, and the reason you need restoration by that time. You have the right to request whatever restoration commitment time you deem necessary
- For urgent restorations ask for call back status
- Note the name of the person taking the report, time, and ticket number

Please be sure to write down the ticket number before hanging up for reference purposes, follow-up and/or escalation.

The type of line or circuit in trouble determines which specific work group within AT&T will be responsible for repair. If the performance of AT&T's work groups do not meet your expectation, please follow the process below for escalation purposes. This process assumes that normal reporting procedures have been followed and satisfactory progress is not being made.

Contact the CMAC (800-303-0103) and ask to be connected to the appropriate Supervisor responsible for line or circuit in trouble.

Inform Supervisor that you are escalating the trouble ticket and require a current status with ETR (estimated time of restoration). Please be sure to have the ticket number available for trouble being escalated, otherwise the escalation may be delayed. Remember that a trouble must be reported before escalation can begin.

If the new commitment is not acceptable, request to speak to the CMAC Manager. If the CMAC Manager's response is still not acceptable, or at any point during the escalation process, please call a CALNET State representative on 916-657-9150.

6 PORT STATION CONTROLLED CONFERENCE

Many General Services CENTREX, CENTRANET locations are equipped with the 6 Port Conference feature. Refer to the appropriate dialing instruction page to determine if your location is equipped for this feature. The dialing instruction page will also indicate which one of the following instructions (A or B) applies. Conference calls consist of originator and up to 5 conferees. Conferees may be on Centrex stations or public numbers. All conferees must be added by the originator.

A. Centrex/CentraNet

To Establish A Conference Call

1. LISTEN FOR DIAL TONE.
2. DIAL YOUR 6 PORT CONFERENCE CODE,
*LISTEN FOR RECALL DIAL TONE.
3. DIAL NUMBER OF FIRST CONFeree AND
ANNOUNCE CALL.

NOTE: If you misdial, receive busy or no answer on first attempt, hang up and start again.

To Add Additional Conferees

4. DEPRESS SWITCHHOOK, LISTEN FOR RECALL
DIAL TONE.
5. DIAL NUMBER OF NEXT CONFeree AND
ANNOUNCE CALL.
NOTE: If you misdial and the dialing sequence
is not complete, do not hang up. Depress
switchhook ONCE to reconnect to conference.
Start step 4 again.
IF YOU REACH AWRONG NUMBER, RECEIVE
BUSY OR NO ANSWER, HANG UP AND
WAIT FOR RINGBACK. LIFT RECEIVER AND
YOU ARE RECONNECTED TO THE CONFERENCE
CALL. START STEP 4 AGAIN.
6. DEPRESS SWITCHHOOK *ONCE*. YOU AND
CONFeree ARE CONNECTED TO OTHER
CONFerees.
7. REPEAT STEPS 4 THROUGH 6 UNTIL ALL
CONFerees ARE CONNECTED, THEN BEGIN
CONVERSATION.
8. ANY CONFeree MAY HANG UP AT ANY
TIME; ALL OTHERS WILL REMAIN
CONNECTED AS LONG AS ONE *CENTREX/
CENTRANET* STATION REMAINS ON THE
LINE.
9. TO TERMINATE CONFERENCE, ALL CONFerees
HANG UP.

B. Centrex

To Establish A Conference Call

1. LIFT HANDSET AND LISTEN FOR DIAL
TONE.
2. DIAL YOUR 6 PORT CONFERENCE CODE.*
3. LISTEN FOR RECALL DIAL TONE.
4. DIAL NUMBER OF FIRST CONFeree.
5. ADVISE YOU ARE ESTABLISHING A
CONFERENCE CALL.
6. DEPRESS SWITCHHOOK/FEATURE
BUTTON ONCE.
7. LISTEN FOR RECALL DIAL TONE.
8. DIAL 6 PORT CONFERENCE CODE.

To Add Additional Conferees

9. DEPRESS SWITCHHOOK/FEATURE
BUTTON ONCE.
10. LISTEN FOR RECALL DIAL TONE.
11. DIAL NUMBER OF NEXT CONFeree.
12. ANNOUNCE CONFERENCE.
13. DEPRESS SWITCHHOOK/FEATURE
BUTTON ONCE.
14. LISTEN FOR RECALL DIAL TONE.
15. DIAL 6 PORT CONFERENCE CODE.

If the conferee does not wish to be added to the conference, or if the number is busy or does not answer:

1. DEPRESS SWITCHHOOK/FEATURE
BUTTON ONCE.
2. LISTEN FOR RECALL DIAL TONE.
3. DIAL CANCEL CODE.*
4. LISTEN FOR RECALL DIAL TONE.
5. DIAL 6 PORT CONFERENCE CODE.
 - ANY CONFeree MAY HANG UP AT ANY
TIME; ALL OTHERS WILL REMAIN
CONNECTED AS LONG AS ONE CENTREX
OR CALDEX STATION REMAINS ON THE
LINE.
 - TO TERMINATE CONFERENCE, ALL
CONFerees HANG UP.

* See your Dialing Instructions page for your 6 port conference code(s).

WHEN CALLING FROM

BAKERSFIELD CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Number Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental US 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	1 (800) 807-6755 9 + 0
CONFERENCE CALLS	
6 Port (See Instructions Page 9 Side B) Telephone Company	118 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

BERKELEY CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port (See Instructions Page 9 Side B) Telephone Company	116 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	
See Instructions Page 6	

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

CHICO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code <div style="text-align: right;"> Within California Outside California (Within U.S.) Outside Continental U.S </div>	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port (See Instructions Page 9 Side B) Telephone Company	118 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

EUREKA CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	<p style="text-align: center;">Within California Outside California (Within U.S.) Outside Continental U.S</p> <p style="text-align: center;">9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p>
INFORMATION	
<p style="text-align: center;">Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i></p>	<p style="text-align: center;">9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p>
DIRECTORY INFORMATION SERVICE	
State <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	<p style="text-align: center;">9 + 1 + 800+807+ 6755 9 + 0</p>
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number <p>When Ringing is Heard, Hang Up, or *</p>	<p>(Talk To Another Number Without Being Heard by Caller)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p>(Add Another Number To A Call In Progress)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

FRESNO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California Outside California (Within U.S.) Outside Continental U.S.
	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port <i>(See Instructions Page 9 Side B)</i> Telephone Company	116 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	
See Instructions Page 6	

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

FRESNO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State <i>(8:00 a.m.–5:00 p.m.)</i>	9 + 1 + 800 + 807 + 6755
Telephone Company	9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

IRVINE CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	<div style="text-align: center;"> Within California Outside California (Within U.S.) Outside Continental U.S </div> 9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

LONG BEACH CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California Outside California (Within U.S.) Calls to Route Only Via CALNET Calls to Route Via CALNET or Toll Outside Continental U.S
	9 + 1 + Area Code + 7-Digit Public Number 8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port <i>(See Instructions Page 9 Side B)</i> Telephone Company	116 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

LOS ANGELES CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
------------------------------------	------------------------

PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	9 + 1 + Area Code + 7-Digit Public Number
Within California	9 + 1 + Area Code + 7-Digit Public Number
Outside California (Within U.S.)	9 + 011 + Country Code + City Code + Public Number
Outside Continental U.S	(See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State <i>(8:00 a.m.–5:00 p.m.)</i>	9 + 1 + 800 + 807 + 6755
Telephone Company	9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number <p>When Ringing is Heard, Hang Up, or *</p>	<p>(Talk To Another Number Without Being Heard by Caller)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p>(Add Another Number To A Call In Progress)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

MARYSVILLE CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

FRESNO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port <i>(See Instructions Page 9 Side B)</i> Telephone Company	116 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

OAKLAND CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 1 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

OROVILLE CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California Outside California (Within U.S.) Outside Continental U.S.
	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port <i>(See Instructions Page 9 Side B)</i> Telephone Company	118 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	
See Instructions Page 6	

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

REDDING CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

RIVERSIDE CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SACRAMENTO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory	
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number	
Long Distance Numbers Outside Your Area Code	Within California Outside California (Within U.S.) Outside Continental U.S	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION		
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212	
DIRECTORY INFORMATION SERVICE		
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	8 + 437-9900 9 + 0	
CONFERENCE CALLS		
6 Port <i>(See Instructions Page 9 Side B)</i> Telephone Company	#116 Activate - #117 Cancel 9 + 0—Ask for Conference Operator	
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6	

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SACRAMENTO CITYWIDE CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port (See Instructions Page 9 Side B) Telephone Company	#116 Activate - #117 Cancel 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SAN BERNARDINO CENTRANET

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California Outside California (Within U.S.) Outside Continental U.S
	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SAN DIEGO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	<p style="text-align: center;">Within California Outside California (Within U.S.) Outside Continental U.S</p> <p style="text-align: center;">9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p>
INFORMATION	
<p style="text-align: center;">Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i></p>	<p style="text-align: center;">9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p>
DIRECTORY INFORMATION SERVICE	
<p style="text-align: center;">State <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company</p>	<p style="text-align: center;">9 + 1 + 800 + 807 + 6755 9 + 0</p>
CONFERENCE CALLS	
<p style="text-align: center;">6 Port <i>(See Instructions Page 9 Side B)</i> Telephone Company</p>	<p style="text-align: center;">182 9 + 0—Ask for Conference Operator</p>
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number <p>When Ringing is Heard, Hang Up, or *</p>	<p>(Talk To Another Number Without Being Heard by Caller)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p>(Add Another Number To A Call In Progress)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SAN DIEGO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	<p style="text-align: center;">Within California Outside California (Within U.S.) Outside Continental U.S</p> <p style="text-align: center;">9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p>
INFORMATION	
<p style="text-align: center;">Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i></p>	<p style="text-align: center;">9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p>
DIRECTORY INFORMATION SERVICE	
<p style="text-align: center;">State <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company</p>	<p style="text-align: center;">9 + 1 + 800 + 807 + 6755 9 + 0</p>
CONFERENCE CALLS	
<p style="text-align: center;">Telephone Company</p>	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number <p>When Ringing is Heard, Hang Up, or *</p>	<p>(Talk To Another Number Without Being Heard by Caller)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p>(Add Another Number To A Call In Progress)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SAN DIEGO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SAN FRANCISCO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	9 + 1 + Area Code + 7-Digit Public Number
Within California	9 + 1 + Area Code + 7-Digit Public Number
Outside California (Within U.S.)	9 + 011 + Country Code + City Code + Public Number
Outside Continental U.S	(See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i>	9 + 1 + 800 + 807 + 6755
Telephone Company	9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number <p>When Ringing is Heard, Hang Up, or *</p>	<p>(Talk To Another Number Without Being Heard by Caller)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p>(Add Another Number To A Call In Progress)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SAN FRANCISCO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	<div style="text-align: center;">9 + 1 + Area Code + 7-Digit Public Number</div> <div style="text-align: center;">9 + 1 + Area Code + 7-Digit Public Number</div> <div style="text-align: center;">9 + 011 + Country Code + City Code + Public Number</div> <div style="text-align: center;"><i>(See Instructions in Public Telephone Directory)</i></div>
<p>INFORMATION</p> <p style="text-align: center;">Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i></p> <p style="text-align: center;">Directory Assistance Outside Your Area Code</p> <p style="text-align: center;">WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i></p>	<p style="text-align: center;">9 + 411</p> <p style="text-align: center;">9 + 1 + Area Code + 555-1212</p> <p style="text-align: center;">9 + 1 + 800 + 555-1212</p>
<p>DIRECTORY INFORMATION SERVICE</p> <p style="text-align: center;">State Agents <i>(8:00 a.m.–5:00 p.m.)</i></p> <p style="text-align: center;">Telephone Company</p>	<p style="text-align: center;">9 + 1 + 800 + 807 + 6755</p> <p style="text-align: center;">9 + 0</p>
<p>CONFERENCE CALLS</p> <p style="text-align: right;">Telephone Company</p>	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number <p>When Ringing is Heard, Hang Up, or *</p>	<p style="text-align: center;">(Talk To Another Number Without Being Heard by Caller)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p style="text-align: center;">(Add Another Number To A Call In Progress)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation <p style="text-align: center;">(One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)</p>

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SANTA ANA CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California Outside California (Within U.S.) Outside Continental U.S
	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
6 Port <i>(See Instructions Page 9 Side B)</i> Telephone Company	110 9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

SANTA ROSA CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

STOCKTON CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	Within California 9 + 1 + Area Code + 7-Digit Public Number Outside California (Within U.S.) 9 + 1 + Area Code + 7-Digit Public Number Outside Continental U.S. 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

UKIAH CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code <div style="text-align: center; font-size: small;">Within California Outside California (Within U.S.) Calls to Route Only Via CALNET Calls to Route Via CALNET or Toll Outside Continental U.S</div>	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> Directory Assistance Outside Your Area Code WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE State Agents <i>(8:00 a.m.–5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number <p>When Ringing is Heard, Hang Up, or *</p>	<p>(Talk To Another Number Without Being Heard by Caller)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p>(Add Another Number To A Call In Progress)</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

VALLEJO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
PUBLIC NUMBERS	
Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.—5:00 p.m.)</i> Telephone Company	9 + 1 + 800 + 807 + 6755 9 + 0
CONFERENCE CALLS	
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number When Ringing is Heard, Hang Up, or *	(Talk To Another Number Without Being Heard by Caller) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	(Add Another Number To A Call In Progress) <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing

WHEN CALLING FROM

WEST SACRAMENTO CENTREX

TO CALL

LISTEN FOR DIAL TONE THEN—DIAL

ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
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PUBLIC NUMBERS

Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
Long Distance Numbers Outside Your Area Code	9 + 1 + Area Code + 7-Digit Public Number
Within California	9 + 1 + Area Code + 7-Digit Public Number
Outside California (Within U.S.)	9 + 011 + Country Code + City Code + Public Number
Outside Continental U.S	(See Instructions in Public Telephone Directory)
INFORMATION	
Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
DIRECTORY INFORMATION SERVICE	
State Agents <i>(8:00 a.m.—5:00 p.m.)</i>	9 + 1 + 800 + 807 + 6755
Telephone Company	9 + 0
CONFERENCE CALLS	
6 Port <i>(See Instructions Page 9 Side B)</i>	116
Telephone Company	9 + 0—Ask for Conference Operator
TELEPHONE TROUBLE PROCEDURE	See Instructions Page 6

Incoming calls may be transferred to any station within your Centrex system or public number

Outgoing calls to numbers outside your Centrex system may be transferred only to another station within your Centrex system.

TRANSFER	CONSULTATION	3-WAY CALLING
<ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number • When Ringing is Heard, Hang Up, or * 	<p style="text-align: center;">Talk To Another Number Without Being Heard by Caller</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Consult • When Consulted Party Hangs Up, Depress Switchhook to Return to Caller 	<p style="text-align: center;">Add Another Number To A Call In Progress</p> <ul style="list-style-type: none"> • Depress Switchhook Once • Listen for Recall Dial Tone • Dial Number * • Announce the Call • Depress Switchhook to Establish a 3-Way Conversation <p>One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.</p>

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing